



Full Council	Tuesday, 28 October 2025	Matter for Decision
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Report Title: **Appointment of Regulator of Social Housing Task & Finish Group**

Report Author(s): **Teresa Neal (Strategic Director)**

Purpose of Report:	To establish a Regulator of Social Housing Task & Finish Group to oversee the Council's compliance with new Consumer Standards introduced under the Social Housing Regulation Act 2023. These standards require a self-assessment and action plan to ensure safety, transparency, accountability, and community focus in housing services.
Report Summary:	It proposes a politically balanced Task Group of five Members to monitor progress, guide improvements, and liaise with the Regulator during inspections. The Task Group will operate until all actions in the self-assessment plan are complete, reporting twice yearly to the Service Delivery Committee. The Task Group's Terms of Reference and proposed membership details are as set out in the report.
Recommendation(s):	A. That a Regulator of Social Housing Task & Finish Group be appointed and its Terms of Reference (as set out at Appendix 1) be approved; and B. That the Members of the Task Group (as set out section 3 of this report) be appointed accordingly.
Senior Leadership, Head of Service, Manager, Officer and Other Contact(s):	Teresa Neal (Strategic Director) (0116) 257 2601 teresa.neal@oadby-wigston.gov.uk
Strategic Objectives:	Our Council (SO1) Our Communities (SO2) Our Partners (SO5)
Vision and Values:	Customer & Community Focused (V1)
Report Implications:-	
Legal:	There are no implications directly arising from this report.
Financial:	There are no implications directly arising from this report.
Corporate Risk Management:	Regulatory Governance (CR6)
Equalities and Equalities Assessment (EA):	There are no implications directly arising from this report.
Human Rights:	There are no implications directly arising from this report.
Health and Safety:	There are no implications directly arising from this report.

Statutory Officers' Comments:-	
Head of Paid Service:	The report is satisfactory.
Chief Finance Officer:	The report is satisfactory.
Monitoring Officer:	The report is satisfactory.
Consultees:	None.
Background Papers:	None.
Appendices:	1. Proposed Terms of Reference (October 2025)

1. Background

- 1.1 Following the enactment of the Social Housing Regulation Act 2023, the Regulator of Social Housing (RSH) has introduced four new Consumer Standards aimed at improving the quality and accountability of social housing services. These standards - Safety and Quality, Transparency, Influence and Accountability, Neighbourhood, and Community and Tenancy - apply specifically to services provided by the Council under the Housing Revenue Account.
- 1.2 While the RSH does not require immediate compliance with every element of these standards, it does expect local authorities to undertake a self-assessment and develop a clear action plan to work towards future compliance. To support this process, a dedicated Task Group is proposed to oversee the development and implementation of the self-assessment action plan, ensuring alignment with the expectations set out by the Regulator.

2. Information

- 2.1 This Task Group will play a key role in monitoring progress and guiding service improvements. Furthermore, when the RSH conducts its inspection of the Council, it may request to engage directly with members of the Task Group to assess the Council's approach and commitment to meeting the four new Consumer Standards.
- 2.2 The Strategic Director will act as Lead Officer, supported by the Chief Executive, and in their absence, the Head of Service for the Built Environment will attend meetings. The Lead Officer will meet with the Chair at least one week prior to each meeting. The group will remain active until the Regulator completes its inspection - anticipated within the next two years - and will report progress to the Service Delivery Committee twice yearly. The Task Group will conclude once all actions within the Self-Assessment Action Plan are completed.
- 2.3 The Task Group's full proposed Terms of Reference are attached at **Appendix 1**.

3. Membership

- 3.1 It is proposed the Task Group be politically-balanced and comprise of 5 Members as follows:

Regulator of Social Housing Task & Finish Group (5)		Proportion	Rounded To
LD	$16 \div 26 (61.54\%) \times 5 =$	3.08	3
CON	$5 \div 26 (19.23\%) \times 5 =$	0.96	1
UI	$5 \div 26 (19.23\%) \times 5 =$	0.96	1
Total			5

Regulator of Social Housing Task & Finish Group (5)		
<i>Liberal Democrat (3)</i>	<i>Conservative (1)</i>	<i>Independent (1)</i>
Garth (Bill) A Boulter (<i>Chair</i>)	To be confirmed	Frank S Broadley
Lee A Bentley		
Samia Z Haq		